

**WONDERFUL LIFE LIMITED
STANDARD CONDITIONS OF SALE - UNITED KINGDOM**

1. In these conditions “the Seller” means Wonderful Life Limited, “the Customer” means the person, firm or company buying Products from the Seller, “Products” mean the items forming the subject matter of the contract between the Seller and the Customer, “Order” means the Customer’s instructions to the Seller to supply the Products.
2. All Orders are accepted subject to the availability of Products.
3. If the Seller is prevented from performing any of its obligations in respect of any Orders by any circumstances whatsoever outside its control (including, but not limited to, strikes, labour disputes, fire, accidents, industrial or political activities) further performance of the relevant Orders shall either be suspended so long as the Seller is so prevented or, at its option cancelled, in which case the Seller shall not be liable for any loss, damage or injury of any kind whatsoever, whether direct or indirect, caused by or arising out of or connected with the said suspension or cancellation. Liability for death and/or personal injury is not hereby excluded.
4. Products are not sold on a “Sale or Return” basis.
5. Products are not to be returned to any address unless written authority has been received from the Seller or an official collection has been arranged
6. In no circumstances must Products be exported, except within the countries belonging to the EEA, without the prior and written approval of the Seller.
7. All Products, where applicable, are marked by weight or volume in accordance with current Weights and Measures Legislation.
8. The right is reserved to adjust weights or packs as necessitated by change of formulae or container.
9. Prices and Terms apply only to the UNITED KINGDOM but may exclude test market areas where Terms and Conditions of sale may vary.
10. Prices and Terms are calculated on individual Orders. Prices will be those in effect at the date of the Order.
11. The right is reserved to revise quoted prices and discounts without prior notification.
12. Value added Tax
 - (a) Is calculated at the relevant rate, on the total net goods value shown on the invoice, after all discounts have been deducted.
 - (b) Is excluded from all list, discounted and bonus/promotional prices.
13. Products sold to the Channel Islands are subject to List Prices but not to Value Added Tax.
14. Professional Products are available only through Wonderful Life Limited for the exclusive use of professional hairdressers and must not be otherwise used or resold to the public.

15. Only these Conditions will govern the supply of Products, notwithstanding that the Customer may issue a standard form of purchase Order or other document which includes terms other than those herein. No variations of these conditions will be valid unless accepted in writing by the Commercial Director.
16. All display material supplied and retail stands supplied without charge by a Account Manager or delivered with a Customer's Order or separately shall remain the property of the Seller and shall be returned if and when requested. Retail stands are strictly to be used for displaying only the products and hardware they were intended for.
17. Without prejudice to any other of its rights, the Seller reserves the right to charge interest on payments outstanding after the due date for payment at the rate (both before and after judgement) of three percent (3%) above the base rate of the Royal Bank of Scotland in force on the due date for payment or eight percent (8%) per annum, whichever shall be higher, calculated on the outstanding balance (including interest) due from the due date for payment down to receipt by the Seller of payment. Unless otherwise agreed in accordance with condition 15, payment for the Products is due for payment within 7 days of the date of invoice. (excluding Saturdays, Sundays and Bank Holidays) following the date of invoice ("the due date for payment").
18. Risk in all Products shall pass the Customer on delivery thereof. Title in all Products shall remain with the Seller (notwithstanding delivery) until the Seller has been paid in full all sums of money due from the Customer to the Seller or until the Products are sold by the Customer in the normal course of its business, whichever occurs first. Nothing in this clause shall confer on the Customer any right to return the Products or to refuse or delay payment thereof. The Customer shall store the Products separately from other goods and shall ensure that they are clearly identifiable as belonging to the Seller.
19. If the Customer shall make a default or commit a breach of these conditions or any of his obligations to the Seller or if the Customer shall have a receiver or administrative receiver appointed or shall pass a resolution for winding up (otherwise than for the purpose of a bona fide scheme or solvent amalgamation or reconstruction) or a court of competent jurisdiction shall make an Order to that effect or if the Customer shall become subject to an administration Order or shall enter into any voluntary arrangement with its creditors or shall otherwise become insolvent or shall cease or threaten to cease to carry on business the Seller may cancel, suspend or terminate any contract between the parties and/or, decline to make further deliveries and/or have access to the Customer's premises for the protection and/or removal of any Products in which property shall not have passed from the Seller to the Customer.
20. The Seller shall not be liable to the Customer for loss of profits or contracts or any other indirect consequential loss whether arising from negligence, breach of contract or howsoever.
21. These conditions shall be governed by the laws of England and the parties agree to submit non exclusive jurisdiction of the courts of England

CLAIMS

Deliveries and Invoices: In the event of non arrival of goods, delivery errors or account queries please contact our office and we will be pleased to assist you. Please check your delivery against your delivery note and report any shortages/damages must be reported to us within 24 hours of receipt. Please quote our Order/invoice number to assist with your enquiry. It is regretted that claims outside the time limited cannot be accepted. Any Items that are returned to Wonderful Life Ltd will be subject to a 25% restocking fee.

FAULTY GOODS

Return of any faulty goods, should be sent back to GHD (Jemella Limited) in the pre-paid special delivery bags provided.

PAYMENT

Payment to be made to Wonderful Life Limited, Unit B4 / B5 Endeavour Business Park, Penner Road Havant, Hampshire, PO9 1QN please quote your invoice number and send your "Remittance Advice Slip". We accept payment by cheque, cash, credit card and BACS (for BACS transactions please contact us for details.)

HOW TO PLACE AN ORDER

To place an order, you can either:-

Contact your area Account Manager directly
Telephone the office on 02392 456699
Fax the office on 02392 450030
E-Mail sales@wonderful-life.org

DELIVERY

There is no minimum order value however, all invoices under £150 will be charged at £10 plus VAT for delivery, all invoices over £150 will receive the delivery free of charge. If a package is returned to Wonderful Life Limited because it is refused, a fee of £15 will be charged to your account.

HEAD OFFICE

Unit B4/B5 Endeavour Business Park, Penner Road, Havant Hampshire PO9 1QN
Tel: 02392 456699

REGISTERED OFFICE

204 London Road, Waterlooville, Hampshire, PO7 7AN – Registered Number: 4441211 VAT Number: 787798728.